

The Dearne Approach - Update Jan 2014

Year 1 – Community Engagement and Capacity Building

Year 1 included a sustained community engagement and capacity building programme using a variety of methods to engage and collect opinions from people living in the Dearne. Local people were recruited and trained as Community Researchers and engaged with 541 adults and 84 young people. The key findings can be found in the accompanying document.

Timings and progress

In accordance with the amendment to the contract letter (June 2013) year 1 of the contract was extended to Sept 2013 with year 2 now running until Sept 2014.

The key milestones for year 2 are summarised as follows:

Task	Detail	Date	Progress
Service mapping	Mapping of council and other services across the 7 research themes	Oct/Nov 2013	Complete
Service interviews	In depth interviews with heads of BMBC services and partners across the 7 research themes	Nov-Jan 2014	Extended to Jan and early Feb due to availability of interviewees
Base line costing of services	Analysis of BMBC costs across the 7 themes	Jan/Feb 2014	Extended to Feb as TP made aware that Jan is a crucial budget setting time for BMBC
Developing service options (e.g. CLE)/ service design workshops	x2 workshops with a mix of stakeholders	Feb-April 2014	First workshop to take place in March and a 2 nd planned for April. Dates tbc.
Review timetable to fit with BMBC business planning			
Refinement / business planning of options	Review and planning of redesign options	April – June 2014 (to be reviewed)	Further discussions required with Martin Farran about fitting planning into business cycle at BMBC.
Costing up options	Costing up of redesign options	May – July 2014 (to be reviewed)	

Engagement

It is recognised that additional engagement plans are required to move from year 1 into the redesign phase in year 2. Progress and plans identified below:

Key People	Engagement Approach	Timings
BMBC staff and local partners	Internally TP provided BMBC with support to develop an engagement note that was presented to the Health and Wellbeing Board, SMT, Barnsley leadership team and senior directors of departments particularly those working within the 7 research themes.	Stage 1: Oct/Nov 2013
		Stage 2: update note following the service redesign interviews Feb 2014 and invite to March/April workshops
Community Researchers	Training on redesign process and how to take an active role. Aim, to up skill the Community Researchers and keep them engaged throughout year 2.	February/March 2014
Steering group members	Update note on timetabling and redesign process taken to area council meeting and next steering group meeting.	Jan/Feb 2014
Area Council/Alliances	Links between The Dearne Approach and area arrangements are clearly very important. Community Researchers sit on the local Alliances/Boards and links are being maintained to share information across the two teams.	On going. Jan 2014 update to be taken to the next area meeting.
Big Local	Members attend the steering group and Community Researchers attend and contribute to the Big Local plans.	On going. Next Dearne Approach Steering Group Meeting Feb 2014.

Notable mentions:

Difficulty in accessing a GP was one of the key issues raised by the Dearne community in year 1, a recent document produced by NHS Clinical Commissioners highlights how Barnsley CCG's Chief Officer, Mark Wilkinson, has taken this on board and is working with the area council to look at options.

<http://www.nhsc.org/wp-content/uploads/2014/01/NHSCC-Taking-the-lead-How-CCGs-are-changing-the-NHS-Jan-2014.pdf> (page 6)

Service Redesign Process



Information Gathering:

- Mapping of local BMBC and partner services across the 7 themes
- Interviews with key heads of BMBC services and partners across the 7 themes
- Summary of information collected from the interviews
- Development of dashboards for each theme
- Information sharing around area arrangements
- Information sharing around BMBC business planning in The Dearne

Stakeholder Workshops:

- Two workshops planned for March and April
- Attendees will include all stakeholders; BMBC service staff, partners, community and voluntary groups and Community Researchers
- The workshops will review the findings from the community research, service interviews and dashboards
- A range of projective techniques will be used to enhance discussions and explore ambitions for each theme

- A theory of change approach will be used to determine what needs to happen to get to the ambitions and achieve outcomes, what is already happening/working in the Dearne and where are the gaps

Identifying CLE Host and Scoping Ideas:

- Turning Point working with expertise in the field of CLE set up and development
- Identifying a local host for the CLE
- Development of ideas as to the scope of the CLE with local stakeholders
- Business planning and costing of the CLE

Base Line Costing

- BMBC costing up of services delivered in the Dearne across the 7 themes
- Costing up of BMBC spend on partner organisations in the Dearne across the 7 themes

Governance

To help develop the model for the LIS pilot and co-ordinate the subsequent delivery of the project, a multi-agency partners' strategic group (called the Project Executive Group) is led by the Executive Director Adults and Communities. This group has continued to meet on a regular basis over the past year to drive forward the development of the Dearne Approach and ensure that progress is made against the contractual agreement. In addition, regular meetings take place with the BMBC project team and Turning Point.

A Dearne Approach Steering Group chaired by Councillor Alan Gardiner was established in September 2012 and has met on a bi-monthly basis since then. Membership of the Steering Group includes elected Members, community representatives and service providers. Ground rules for the group were developed and adopted and tools and techniques have been introduced to meetings to maximise the engagement of those attending.

The Project Executive Group and Steering Group are currently reviewing membership of both groups to ensure they remain relevant.

A recent appointment to the team is Area Council Manager for Dearne and Penistone, Elaine Slater. Her role ensures the sharing of information across the area arrangements and The Dearne Approach.

Community Researchers sit on the Dearne South and North Boards (Alliances) and are regular attendees to Big Local meetings.